



# DESKTOP GRADING

## Class R

- The overall appearance of the desktop should be in excellent quality.
- All major components are present and working.
- No missing parts

## Class A - Minor Wear / Moderate Wear

- The overall appearance of the desktop should be in good quality.
- Missing bay covers are acceptable but must be noted in the audit.
- Minor lines of scratches do not exceed the 2"
- Other surface imperfections, but the desktop is in good condition.
- Minor wear of labeling.
- Minor dents, minor discoloration from removal of tags.
- No damage to latches, no missing parts, panels, bezels, or covers.

## Class B - Major Wear

- Minor cracks or damage to the casing are acceptable but must be noted in the audit
- The unit must have all key functions working and not missing any components.
- Multiple minor dents, discoloration, light to heavy scratches.
- Damage latches

## Class C

- Any unit where the Failed Key Components have been removed.
- All key components remaining in the system have been tested and are functional.



# LAPTOP GRADING

## Class R

- The overall appearance of the laptop should be in excellent quality.
- All major components are present and working.

## Class A - Minor / Moderate Wear

- The overall appearance of the laptop should be in good quality.
- All major components are present and working.
- Minor scuffs, scratches, and missing bay covers are acceptable, but must be noted in the audit.
- Minor lines of scratches do not exceed the 2"
- Minor wear of labelling.
- Small dents, minor discoloration from removal of tags.
- No damage to latches, no missing parts, panels, bezels, or covers.

## Class B - Major Wear

- Minor cracks or damage to the casing is acceptable but must be noted in the audit.
- Unit must have all key functions working and not missing any components.
- Multiple minor dents, discoloration, light to heavy scratches.
- Damage latches, hinges, keyboard, touchpad, etc.

## Class C

- Any unit where the Failed Key Components have been removed.
- All key components remaining in the system have been tested and are functional.



# DISPLAY GRADING

## Class R

- The overall appearance of the display should be in excellent quality.
- Screen image should be excellent.

## Class A

- The overall appearance of the display should be in good quality.
- Minor scuffs or scratches on the exterior, as well as slight discolouration, are acceptable, but must be noted in the audit.
- Missing video cables and power cables are acceptable, however, a missing power adapter (LCD units) is not acceptable.

## Class B

- The display functions but has cosmetic issues, such as cracked control panel covers or stands, or other minor cracks.
- Missing cables are acceptable. Slight image problems, such as burn-ins, streaking, shadowing or lack of brightness are acceptable, but must be noted in the audit.
- The display is missing a power AC adapter (LCD units).